# iPhone/iPad security awareness training

Everything your employees need to be aware of to minimise the risk of data breach from their work iPhone/iPad

### **Problem:**

**SMEs** & **enterprises** that have deployed **iPhones** & **iPads** are exposing themselves to the **risk** of getting **sensitive** and **confidential** information **loose**, which could happen when devices get lost or stolen or due to a human error caused by insufficient awareness of the danger.

Cybersecurity expert Jérôme Jacob (<u>SMILE</u> - Security Made in Luxembourg) recognizes that the **majority** of the risks is coming from **human behavior** and that technological solutions, even if necessary, only take care of about 20% of the security threats faced by large organizations.

And as Martin Overton, Cyber Risks specialist at AIG, brilliantly said during the 2017 ICT Spring conference:

"Hackers only need to be lucky once. Organizations need to win 100% of the time!"

To **increase** your **chances** of keeping **safe** the data accessible from corporate **iPhones** & **iPads**, your employees need to:

- 1. Be aware of the major security risks and threats so that they can recognize them
- 2. Know what to do when a security threat or incident will actually happen

So the big question is: How many of your employees have been properly trained?

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# **Proposed solution:**

Security awareness training session for employees who use an iPhone or iPad professionally

# Learning objectives:

- 1. Understand the different security threats faced when using an iPhone or iPad
- 2. Understand what to do before, during and after a security incident

# **Programme:**

- 1. The 4 major security threats faced by iPhone/iPad users
- 2. Overview of 7 effective prevention and mitigation tactics to keep an iPhone/iPad safe
- 3. What to do after a security incident involving your iPhone/iPad or Apple account

4. Questions & feedback

Language: English or French

**Duration:** Between 90 and 120 minutes

Participants: Minimum 6

**Location:** Off-site or on-premise (Luxembourg only)

Prerequisite: iPhone or iPad running at least iOS 11

# **Enrolment fees (excl. VAT)**

Off-site	On-premise
95€ per participant -5% for 2 signups, -10% for 3 signups, -15% for 4 signups	75€ per employee (up to 12) 975€ per session (13 employees and more)

Credit card payment at signup (Off-site) / Payment due 15 days before the training session (On-premise)

Price includes a training booklet as well as a certificate of participation (Off-site only).

No refunds in case of no shows or participant cancellation less than 14 days prior to the event.

# Training session agenda

# The 4 major security threats faced by iPhone/iPad owners

- 1. Compromised Apple account
- 2. Unauthorised access
- 3. Data exfiltration
- 4. Loss or theft

# 7 effective prevention and mitigation tactics to keep your iPhone/iPad safe

- 1. Non-obvious passwords combined with Two-Factor Authentication
- 2. Find My iPhone/iPad
- 3. Frequent updates & backups
- 4. Limited data access on lock screen
- 5. Virtual Private Network
- 6. Content blockers
- 7. Links verification

# What to do after a security incident

- 1. If you suspect that your Apple account has been hacked
- 2. If your device got lost
- 3. If your device got stolen

### Questions & answers

For more information, contact us via

www.easytech.lu/gdpr

**About the trainer:** 

Since his teenage years, Damien Schreurs has been fascinated by the

evolution of technology and especially how it empowers us to be more

effective, efficient and more connected than ever before.

In 2007, he got into the Apple ecosystem with his first iPod and his first iMac.

Since that time, he was hooked and through the years, he learned how to use and

manage, as efficiently as possible, an increasing number of Apple devices, ranging from

several generations of the iPhone, iPad and iPod to other Apple computers, Wi-Fi

routers as well as the Apple TV.

Nowadays, Damien is the go-to person in his circle of influence for advice on which

Apple device to buy and for help on how to make the most of them.

In March 2013, he founded EasyTECH Sarl in order to provide training and consulting

services for Apple device owners in Luxembourg and has made happy customers along

the way.

In April 2015, Damien scored 95% on the Mac Integration 10.10 Apple certification and

in September 2017, he received the macOS 10.12 Apple Support Professional

certification with a score of 92%.

**EasyTECH** 

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